Returns Policy

Permission to return overstock from returnable accounts is not required. Books must be returned within 18 months of the invoice date and currently in print as listed on the publisher’s website. Books must be clean, saleable copies without any signs of damage. Full credit allowed if customer supplies original invoice number, otherwise maximum discount applies.

Please send books prepaid and carefully packaged to our warehouse at:

Longleaf Services  
c/o Ingram Publisher Services  
1250 Ingram Drive  
Chambersburg PA 17202

Longleaf Services will not accept liability for lost/damaged returns in transit. Return claims must be submitted within 30 days of shipment in writing to the mailing address at bottom or via email to credit@longleafservices.org. Claims must include a proof of delivery, and a packing list with weights.


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